



# Franklin United

## Child Safe, Child Friendly Policy

### Introduction

Franklin United wants children and young people who participate in football to have a safe and happy experience. We support and respect our children, young people, coaches, managers, parents and supporters.

Our policy guides our volunteers on how to behave with children and young persons in our club. The policy focuses on how we promote children's participation in our club and how we make it safer for them.

Franklin United supports the active participation of children and young persons in our club. We listen to their views, respect what they say, and involve them in making decisions especially about matters that will directly affect them.

### Players, Coaches, Managers, Parents and Supporters

- We promote respect, fairness, and consideration for all players, coaches, managers, parents and supporters.
- All persons involved with the club will have access to a copy of the Franklin United "Child-Safe, Child-Friendly Policy" and to the Dealing with Complaints process.
- This policy should be used in conjunction with the Franklin United "Guideline of Working with children."

### Recruitment

- Our club will maintain a consistent recruitment, screening and selection process for players, coaches and managers.

### Dealing with Complaints

- We understand that occasionally matters arise in football that give rise to concern and complaint.
- The first point of contact for any complaint is the coach and/or manager of your team.
- The next point of contact (or the first point if it is not appropriate to involve the coach and/or manager) is your Franklin United Club Captain.
- Your Club Captain will then deal with the complaint in conjunction with Franklin United President, or other Committee member as directed by the President or the Committee.
- If necessary, the complaint will be referred to Auckland Football, who oversees football administration in the region which our club is a member of.

## **Communication**

- We hold regular information sessions for players, coaches and managers.
- Club information is regularly distributed to coaches and managers from Franklin United and the Club Captain for the benefit of players and their parents and supporters.
- This policy will be discussed at club registration days and induction days for coaches and managers.
- Players, coaches, managers and parents and supporters will have access to our policy on our club website and to a copy provided in each team's kit bag.

## **Review**

- The policy and guidelines will be reviewed every two years. During and at the conclusion of each season, suggestions and feedback from players, coaches, managers, parents and supporters will be invited and where appropriate acted upon.

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